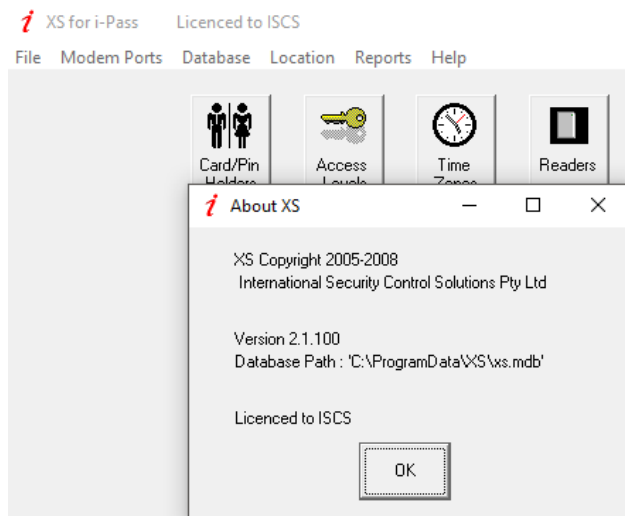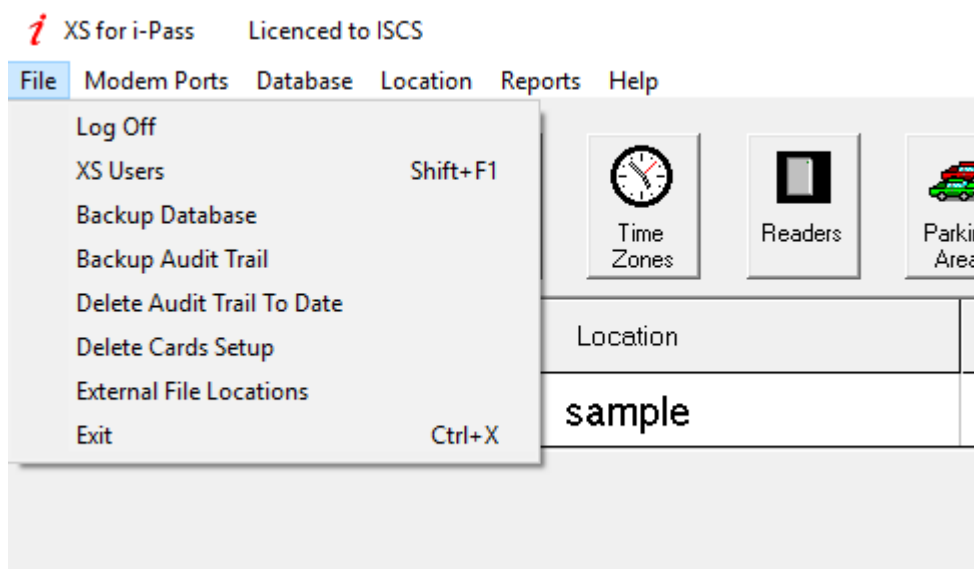# Backup Database from Original PC

Take note of version of XS that is on the original PC as the version of XS will need to be the same.

Make a backup of the XS database

You will need to change the .bak file to XS.mdb when restoring the file.

In the Download link below is XS Database 2.1.100

XS Importer & Technician Software

iscs.com.au/downloads/i-Pass_Database_Caravan_Park.zip

Install XS and Restore Database

Install the same version of XS software as original database

Replace the sample database with the backup file that has been renamed to XS.mdb

The Database can be in different locations depending on what version of windows.

You will need to turn on windows "Hidden items"
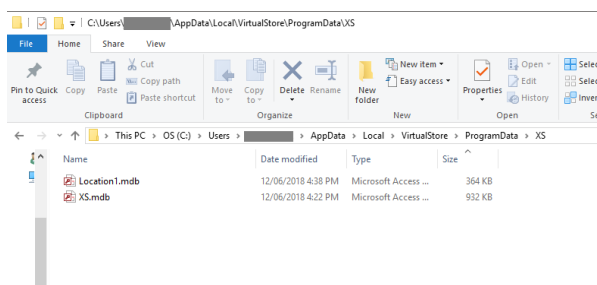
Vista – Windows 10

C:\Users\[username]\AppData\Local\VirtualStore\ProgramData\XS
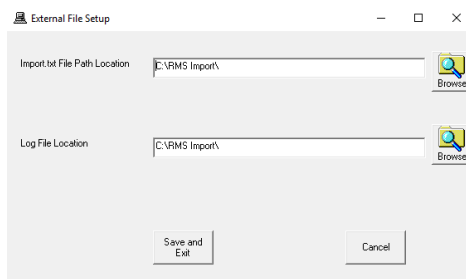
Or

C:\ProgramData\XS

XP

C:\Program Files\XS

Run XS software and check you have restored the database to the correct location!

Create a folder on the C:\ drive called "RMS Import"

In XS Software Under File | External File Locations

Set the external file
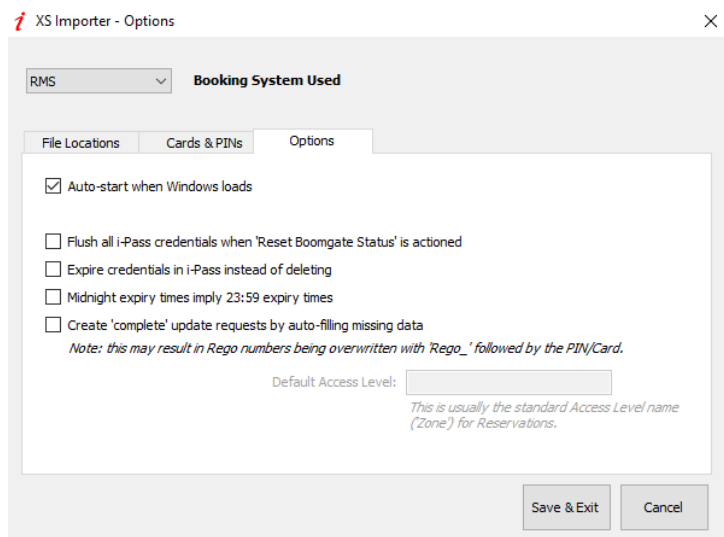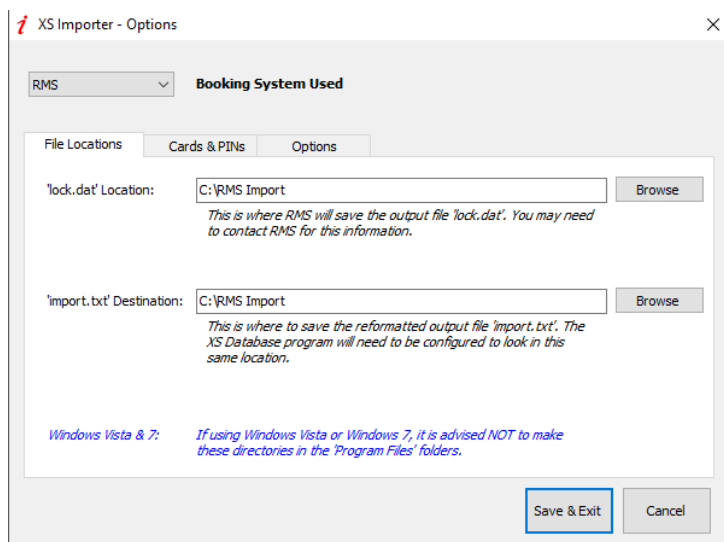
Setup XS Importer

Install XS importer

Ask RMS to set that location for their EMF program to save the lock.dat file

to "C:\RMS Import"

Under Tools | Options set the location as per image below. And Auto start with Windows

XS importer needs to be running all the time to import data from RMS

*Note

XS importer has an issue with importing unknown or incorrect data and can get stuck trying to import it.

You will need to go through the bookings and delete in RMS any bookings that have bad or incorrect data.

Clear the C:\RMS Import directory of any files and send all booking again by clicking reset all boom gates in RMS website.